

JEFFERSON TOWNSHIP DIAL-A-RIDE SCHEDULE

(973) 208-6123

Curb to Curb transportation for Senior Citizens that are residents of Jefferson Township 62 and over and/or permanently disabled Jefferson Township residents for medical appointments and local shopping. Call the Dial-A-Ride office at **(973) 208-6123** to receive additional information, a registration form and schedule transportation.

If it is imperative that you speak to someone immediately, please call the Recreation Department main number (973) 663-8404, they will contact office staff on your behalf.

Please give a **minimum THREE-BUSINESS-DAY** notice for medicals & necessary groceries.

To arrange all appointments **please call (973) 208-6123** and leave a voice mail message with your full name, telephone number, address and the date and destination of where you are requesting to go.

FOOD SHOPPING: (4 Bag maximum) Clients must be able to handle own packages.

Monday-Friday: Local shopping: Oak Ridge = Acme, Lake Hopatcong = Stop & Shop
It would be greatly appreciated if you would leave your message between 9:00am and noon three business day prior, weekends and Holidays don't count.

MEDICALS: 5 days a week (Please make appointments between 9am-1pm).

Any medical procedures including dialysis, surgeries, and/or any procedures that require anesthesia will be a one-way to destination drop-off only. Patients/clients are responsible for their own way home. We transport within a **12-15 mile radius** of Jefferson Township. You may call in your medical appointments months in advance; however, we require at least **THREE BUSINESS DAYS ADVANCED** notice on any medical appointments. You must call by **12:00 PM** three business days prior to your appointment or you will not be taken!!!
Medicaid participants need to call ModivCare at 1-866-527-9933 for transportation to medical appointments. *We thank you in advance for your cooperation.*

The above services are available to Jefferson Township Residents who are 62 and over or permanently disabled. Jefferson Dial-A-Ride transportation is free of charge. We are wheelchair accessible, but not a medically certified transportation service. Special accommodations may be considered upon request with advance notice.

Jefferson Township Dial-A-Ride
INCLEMENT WEATHER PROCEDURES & HOLIDAY SCHEDULE

- Please contact the Jefferson Township Dial-A-Ride office at 973-208-6123 if you decide to cancel your trip.
- If inclement weather occurs while you are on the Dial-A-Ride vehicle, the driver will decide to either continue the trip or return all passengers to their original locations.
- If inclement weather begins or is predicted after you have reached your appointment, the Dial-A-Ride Coordinator will decide if you will need to be picked up immediately or wait until the weather clears.
- Walkways and driveways must be cleared of all snow and ice wide enough to walk on. If the paths are not safe, the driver will be unable to make a pick up. **No exceptions!**
- If Jefferson Township Schools are closed or on a delayed opening due to inclement weather situations, Dial-A-Ride is also closed/delayed.

Please be aware that the safety of the passengers and the drivers is the first priority of the Jefferson Township Dial-A-Ride program. In dangerous weather, return trips may be cancelled. In this case, it is the responsibility of the passenger to arrange for their return trip by family/friends. You will be notified as soon as possible if such a situation arises.

The 2021 Holiday Schedule is as follows:

New Year's Day	Friday, January 1 st
Presidents Day	Monday, February 15 th
Good Friday	Friday, April 2 nd
Memorial Day	Monday, May 31 st
Independence Day	Monday, July 5 th
Labor Day	Monday, September 6 th
Columbus Day	Monday, October 11 th
Thanksgiving Day	Thursday, November 25 th
Day After Thanksgiving	Friday, November 26 th
Christmas Day	Friday, December 24 th
Day After Christmas	Monday, December 27 th

Jefferson Township Dial-A-Ride
RULES & REGULATIONS

A.) Abilities Necessary to Utilize Dial-A-Ride:

1. Abilities to remain seated and to leave seat belt on at all times.
2. Ability to follow vehicle driver instructions.
3. Ability to be on time at agreed-upon location as scheduled with Dial-A-Ride.
4. Ability to maintain personal hygiene.
5. Ability to respect and maintain the private, personal space and wishes of the vehicle driver and/or other passengers.
6. Ability to follow Dial-A-Ride rules and regulations.
7. As per the Dial-A-Ride policy, clients who are frail and unable to walk without assistance or maneuver wheelchair device must have an escort present for trip.
8. Ability to carry your own bags/groceries from curb-side into your home.
9. Ability to walk up/down stairs on your own.

B.) Dial-A-Ride Rules and Regulations:

1. Passengers must wear a face mask during entire transport, and have answered “no” to all Covid medical questions.
2. Passengers must be on time for scheduled Dial-A-Ride service. Furthermore, it is the responsibility of the passenger, family member, contact person and/or referring agency to notify the dispatcher of all appointment cancellations or planned trip changes as soon as possible.
3. Passenger aisles on vehicles are to be kept clear at all times.
4. No verbal abuse of vehicle driver and/or other passengers will be tolerated.
5. No physical abuse and/or threatening of vehicle driver and/or other passengers will be tolerated.
6. Smoking is not allowed and will not be tolerated in Dial-A-Ride operated vehicles at any time – *whether stationary or in motion*.
7. No self-destructive behavior (e.g., banging head) is allowed.
8. No eating and/or drinking allowed in Dial-A-Ride vehicles.
9. Alcohol or any illegal substances are strictly prohibited and will not be tolerated if carried on any Dial-A-Ride operated vehicles.

Non-Discrimination Policy

Jefferson Township Dial-A-Ride operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that they have been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint in writing to Jefferson Township Dial-A-Ride. To file a complaint, or for more information on Jefferson Township Dial-A-Ride’s obligations under Title VI write to: 81 Weldon Road, Lake Hopatcong, NJ 07849 or visit www.jeffersontownship.net. Transportation services provided by this agency are partly funded through federal funds received through the FTA and as an individual you also have the right to file your complaint under Title VI to FTA by writing to: Federal Transit Administration at FTA office of Civil Rights, 1200 New Jersey Avenue SE, Washington, D.C., 20590.

If information is needed in another language, contact 973-697-1500.